

## Qclaims Launch Instructions for Mac

\*Make sure you are using Safari or Firefox

### Step One: Install Java 7

- Start by navigating to [www.java.com](http://www.java.com)
- Click Free Java Download
- Click Agree and Start Free Download
- Once the file is done downloading it should appear in your downloads folder. Click on Jre-7u13-macosx-x64.dmg in your download folder.
- Java install window will now appear. Double click on the package to start the install.
- Click Continue twice until you get to the install button. It should prompt you for your administrative password before clicking Install. Enter your password and click Install Software.
- Click Close once you get a message Java has successfully installed.

### Step Two: Reinstall SolAce

- Copy the following link into your web browser: <https://spiclaims01.eicbo.info/start/qclaims.jnlp>
- It should automatically start the SolAce download.
- Once SolAce is open you can click Quit to exit the program.
- If you do not see the application start, you may need to go to your **Download** folder using **Finder** and open the **qclaims.jnlp** file. If you encounter this message:



Please follow these steps:

- Expand the Downloads folder and CTRL-Click the qclaims.jnlp file



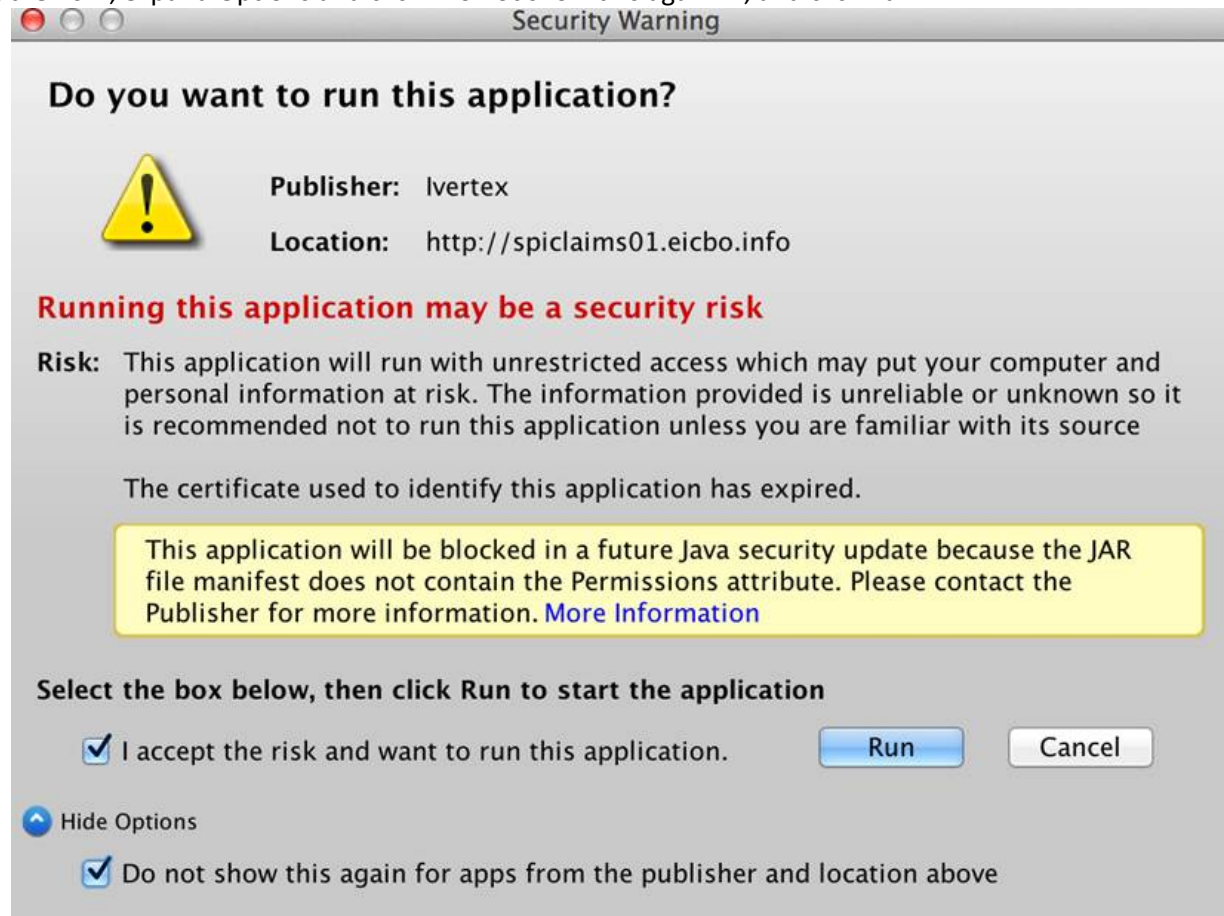
- Click "Open" on the resulting window



- This will load up Java which will ask you to confirm that you want to continue with the connection to the eicbo.info server. Click Continue:



- Now Java will ask you to confirm that you actually want to run the application. Check the box to “accept the risk”, expand Options and click “Do not show this again...”, and click Run



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- The application will install and present you with the login screen. It will also create a desktop shortcut that can be used to launch the application from this point on.



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